

Customer Information (optional)

Planning & Zoning Department

Scott Anderson, Planning Director sanderson@minnehahacounty.org
415 N. Dakota Ave, Sioux Falls, SD 57104
Phone: 605-367-4204 Fax: 605-367-7413
Website: www.minnehahacounty.org

Strong Foundation. Strong Future.

Planning & Zoning Department Customer Satisfaction Survey

Please return by fax, email, mail, or hand deliver to the Planning Department

Thank you for allowing us the opportunity to serve YOU better. Please let us know how we are doing by taking a short 2-3 minute survey that will tell us about the service that you have received from the Planning & Zoning Department so far. We appreciate your business and strive to fully ensure that we meet YOUR expectations!

					ge								
					Do you reside in Minnehaha County?								
Sign up for P&Z updates <u>here</u> or leave email:													
	Building Permit		Rezoning		Conditional Use Permit			Land Use Questions		Other (list below)			
What is the nature of your interaction(s) with Minnehaha County?													
Check all that apply													
Customer Ratings													
- J			0 3				0			Strongly Agree			
Training – Employees are well trained.													
Supervision - Employees are well supervised.													
Professionalism - Employees adhere to professional standards of conduct.													
Customer Service – Employees act in my best interest.													
Knowledge Level - Planning Staff is knowledgeable and professional.													
Respectfulness – Planning Staff is making a positive contribution to my business.													
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	Strongly Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Strongly Agree				
Public Meeting Notification – The notification for public meetings and input opportunities is appropriate for land use planning decisions.									
Overall Satisfaction - Overall, I am satisfied with the County Planning & Zoning Department									
Comments and Suggestions									
Compared to how you felt about Minnehaha County Planning & Zoning before this project, how has your perception changed since working with the County? Better, based on performance									
About the same									
Worse, based on performance									
How do you feel about the service provided to you regarding the work you either paid for or were expecting from Planning & Zoning Staff.									
An exceptional value									
☐ A good value									
A poor value									

Thank YOU again for your assistance in serving YOU better!